

to socialise

Casa di Ramia
Centro Interculturale
delle Donne

Via Nicola Mazza 50,
tel. 045 8032573
Monday, Wednesday and Friday
10.00 am – 12.00 pm
Tuesday and Thursday
2.00 pm - 6.00 pm

Ronda della Carità

Rifugio 2 - Via Campo Marzo 32
every day 8.30 pm - 10.30 pm
shared lunch Saturday and Sunday
12.00 pm
Rifugio in Bra - Via Pallone 9
everyday 08.30 am - 10.30 am

Community Center

tel. 346 3505081
for the homeless, asylum seekers,
refugees
Convento di San Bernardino
Via Saffi 8/A
Monday 9.00 am – 12.00 pm
Ronda della Carità
Rifugio 2 - Via Campo Marzo 32
Tuesday,Thursday 9.00 am - 12.30 pm



for mmigrants:
other services

Sportello Cittimm

phone access only
saturday 9.00 a.m. – 12.00 p.m.
351 6311986
o email cittimm@caritas.ur.it
paperwork for legal stay in Italy
closed in August

Sportello Integrazione Rifugiati

For applicants and holders of interna-
tional protection
Largo Divisione Pasubio 4,
tel. 045 807 7824
Wednesday and Thursday
10.00 am – 12.00 pm

prison/justice

Centro di Ascolto La Fraternità

Via Saffi 8/A, tel. 045 8004960
answering machine
Monday and Thursday
4.00 pm – 6.00 pm



for legal
counseling

Ass. Avvocato di Strada Onlus

for homeless people
telephone orientation
393 8736884
lunedì e venerdì 13.00 -15.00
Counseling:
Convento del Barana
Via Colonnello Fincato 35/B
Tuesday 2.30 pm – 3.30 pm
Convento di San Bernardino
Via Saffi 8/A
Thursday 1.30 pm – 2.30 pm
Ronda della Carità
Rifugio 2 - Via Campo Marzo 32
preferably by appointment
every second Sunday of the month
10.00 am – 11.00 am

Sportello Sociale per i Diritti

Via Giosuè Carducci 32
tel. 3516141594
reachable exclusively via WhatsApp
access by appointment
Wednesday 6.00 pm - 8.00 pm

Guide to social welfare services in Verona



municipal social services

Central office

Vicolo San Domenico 13/B,
tel. 045 8078349 o 045 8078042
Monday to Friday 9.00 am - 1.00 pm

Centri Sociali Territoriali - CST

for residents
Monday to Friday 9.00 am -1.00 pm

CST1 (Città antica, Veronetta,
Cittadella, S. Zeno)

via Macello 2,
tel. 045 9030100

CST2 (Borgo Trento, Avesa,
Quinzano, Parona, Valdonega,
Ponte Crencano)

piazza Angelo Righetti 1,
tel. 045 8379673

CST3 (Borgo Milano, Stadio, Chievo, San
Massimo)

via Marin Faliero 73,
tel. 045 8492102

CST4 (Santa Lucia, Golosine,
Madonna di Dossobuono, Borgo Roma,
Cadidavid)

via Bacchiglione 8,
tel. 045 8238111

CST5 (Borgo Venezia, Borgo Trieste,
Porto San Pancrazio, San Michele Extra,

Madonna di Campagna, Montorio,
Mizzole, Quinto, Poiano, Marzana,
Santa Maria in Stelle)

via del Capitel 22,
tel. 045 8830809

Ufficio Accoglienza

For homeless, non resident
foreigners, unaccompanied foreign
minors
Largo Divisione Pasubio 6,
tel. 045 8077326
by appointment
Monday through Friday 9.00 am
to 1.00 pm

SI Sportello Integrato
Informativo del Sociale

Vicolo San Domenico 13/B,
tel. 800 085570
Monday through Friday
9.00 am – 1.00 pm
Tuesday and Thursday
2.00 pm – 5.00 pm

EMERGENCY NUMBERS



Ambulance: 118
Carabinieri: 112
Fire Department: 115
State police: 113
Municipal police:
045 807 8828
045 807 8411



Realised by Caritas Diocesana Veronese
For further information: osservatorio@caritas.ur.it
Updated in february 2024



Caritas
Diocesana
Veronese



CHIESA DI
VERONA



Comune
di Verona

Open the map and find the service!

to eat

Fraternità Francescana
di Betania

Convento del Barana

Via Col. Fincato 35/B,
tel. 045 525374
every day
10.30 am – 11.30 am

Convento dei Frati Minori
di S. Bernardino

Via Saffi 8/A, tel. 045 596497
Monday through Saturday:
Breakfast
9.00 – 10.00
Lunch
11.00
Take out lunch
11.15
closed the last 3 weeks of August

to wash

Convento del Barana

Via Colonnello Fincato 35/B,
tel. 045 525374
Monday, Wednesday and Saturday
7.30 am - 10.30 am

Docce pubbliche comunali

Via Macello 5
from monday to friday
10.00 am – 5.00 pm

Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685
Monday through Friday
9.00 am – 10.00 am closed in August

Convento di S. Bernardino

Via Saffi 8/A, tel. 045 596497
Tuesday, Wednesday, Friday, Saturday
with card upon reservation
9.00 am – 10.00 am
closed the last 3 weeks of August

to dress



Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685
access by appointment
women and children
Wednesday and Thursday 9.00 am –
11.30 am
men Monday and Friday
9.00 am – 11.30 am
closed in August

Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685
breakfast from monday to friday
8.00 am – 8.30 am
Dinner from monday to saturday
5.00 pm – 6.30 pm
Closed in August

Ronda della Carità

Everyday
Rifugio 2 - Via Campo Marzo 32, tel.
045 580390
Breakfast 8.00 am – 9.00 am
Dinner from 9.15 pm
Rifugio in Bra - Via Pallone 9
Dinner from 9.15 pm

laundry

Ronda della Carità

Rifugio 2 - Via Campo Marzo 32,
tel. 045 580390
delivery of clothes to be washed
Every day during the evening reception
8.30 pm – 10.00 pm
Sunday 8.30 am - 12.30 pm

Convento S. Bernardino

Via Saffi 8/A, tel. 045 596 497
with card upon reservation
closed the last 3 weeks of August

to sleep



Convento del Barana

Via Colonnello Fincato 35/B,
tel. 045 525374
Wednesday 7.30 am – 9.30 am

addiction
services

Department of Addiction
ULSS 9

Piazzale Lambranzi
(presso Ospedale di Marzana)
bus n. 92 – 31
tel. 045 8075476
access by appointment
Monday through Friday
9.00 am – 1.00 pm

FEVOSS

Federazione dei Servizi del VoÁ
lontariato Socio Sanitario

Via Santa Toscana 9,
tel. 045 8002511
everyday
11.30 am – 12.45 pm



barber

Ronda della Carità

Rifugio 2 - Via Campo Marzo 32,
tel. 045 580390
First and third Sunday of the month
3.00 pm – 6.00 pm



Sportello Unico Accoglienza

Parrocchia del Tempio Votivo
entrance from the left side Church
Piazzale XXV Aprile 8,
tel. 351 8054158
Monday, Wednesday, Thursday and
Friday 9.00 am – 12.00 pm
Tuesday 2.00 pm – 5.00 pm

Via Germania 20,
tel. 045 8076211
access by appointment
Monday through Friday
7.30 am – 1.00 pm
Wednesday 7.30 am – 10.00 am
Monday and Thursday
2.30 pm – 4.00 pm

Pathological gambling

tel. 3392927196
every day 8.00 am - 9.00 pm



health services

Emergency medical service
ULSS 9 Scaligera

Distretto 1 Verona Centro

Via Bramante 15

Distretto 2 Verona Sud

Via Rovigo 2/B

Distretto 3 Verona Est

Piazzale Lambranzi
(presso Ospedale di Marzana)
bus n. 92 – 31
tel. 045 7614565
Saturdays and pre-holidays
10.00 am 8.00 pm
Sundays and holidays
8.00 am – 8.00 pm
daily 8.00 pm – 8.00 am



listening
and orientation
to services

Centro di Ascolto Diocesano
Caritas

tel. 045 2379300
email centroascolto@caritas.ur.it
Monday through Friday
9.00 am to 1.00 pm
2.00 pm to 5.00 pm
directs you to the Listening Center
closest to your home

Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685
Monday, Wednesday, Thursday and
Friday 10.00 am – 12.30 pm
closed in August

for job search

Centro per l'Impiego

Via delle Franceschine 10,
tel. 049 7448041
email cpi.verona@venetolavoro.it
by appointment
from Monday to Friday
8.00 am – 6.00 pm



Cesaim

Centro Salute Immigrati

For undocumented nationals
Via Saluo d'Acquisto 5,
tel. 045 520044
from Monday to Friday
3.00 pm – 5.00 pm
pediatric outpatient clinic Wednesday
9.00 am – 12.00 pm

Medici per la Pace
health desk

Convento del Barana
Via Colonnello Fincato 35/B,
tel. 045 525374
second and fourth Wednesday of the
month 10.00 am – 12.00 pm
Convento di San Bernardino
Via Saffi 8/A, tel. 045 596497
Saturday 10.00 am – 12.00 pm
closed the last 3 weeks of August

Community Center

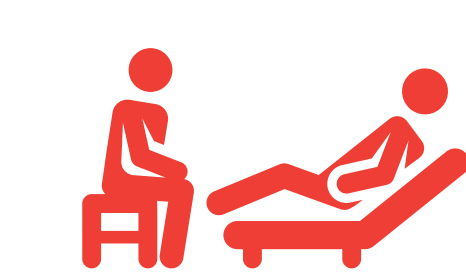
for the homeless, asylum seekers,
refugees
tel. 3463505081
Convento di San Bernardino
Via Saffi 8/A
Monday 9.00 am – 12.00 pm
Ronda della Carità Rifugio 2
Via Campo Marzo 32
Tuesday and Thursday
9.00 am - 12.30 pm

Centro Diocesano Aiuto Vita

For pregnant women and women with
children up to 3 years old
Via C. Betteloni 61,
tel. 045 801 2702
Monday through Friday
9.00 am to 1.00 pm

Servizio Politiche del Lavoro

fo residents
Via Ponte Aleardi 15,
tel. 045 8078782 – 045 8078770
email lavoro@comune.verona.it
by appointment
from Monday to Friday 9.00 am –
13.00 pm



Psychological listening desk

Via Zagata 6 (ex anagrafe),
tel. 045 8401310
Tuesday 9.00 am – 12.00 pm
access by appointment

Dentistry service

tel. 045 840 1310
from Monday to Thursday
9.00 am – 05.30 pm
Friday
9.00 am – 3.30 pm
only telephone access

Centro Servizi
per senza dimora
(homeless)

tel. 3473524322
Parrocchia del Tempio Votivo
next to
Sportello Unico Accoglienza
Piazzale XXV Aprile 8
Monday, Wednesday, Thursday and
Friday 2.00 pm – 5.00 pm
Convento di S. Bernardino
Via Saffi 8/A
Tuesday, Wednesday and Friday
9.00 am – 11.00 am
Convento del Barana
Via Colonnello Fincato 35/B
Monday 9.30 am – 11.30 am

bycycles

Ronda della Carità

Rifugio 2
Via Campo Marzo 32,
tel. 045 580390
Ciclofficina:
repair and delivery of bicycles on
loan for use
Saturday and Sunday
9.00 am – 12.00 pm

